

Complaint Form

Print

Date: 2.10.11

Complainant or Legal Representative Information:

* Required Fields

Name * Shamika Robinson
Firm (if applicable) _____
Mailing Address * 189 Robin Springs rd
City, State Zip * Columbia SC 29223 Phone * 803-477-1104
E-mail * sjrobinson@gmail.com

Name of Utility Involved in Complaint: * JB communications llc

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input checked="" type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input checked="" type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input type="checkbox"/> Other (be specific) _____ | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No

Name of
ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

As a result of 2010-351-C docket JB communications llc was found not to be a license telecommunication company. Last year a foreclosure lien was placed on my home. I did not pay my technology fee + this year I was assessed a additional technology fee. On top of this I was threatened with further legal action if I did not pay.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I would like the lien removed. I would also like the account brought to a zero balance. I would like an apology. I would also like financial compensation for this aggravation. I would also like the entire community notified.

STATE OF SOUTH CAROLINA)

VERIFICATION

COUNTY OF Richland)

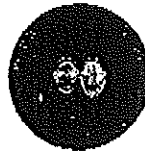
I, Shamika Robinson verify that I have read my complaint filed on 2/10/11
Complainant's Name Date

and know the contents thereof, and that said contents are true.

Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	



Attachment to Complaint Form

Complete this page only if your complaint involves AT&T.

1. Was your AT&T service activated after September 30, 2009?

☐ YES ☒ NO

2. Does your bill from AT&T include monthly charges for any of the following services?

- ☐ AT&T Internet Access Service (dial-up or DSL)
- ☐ AT&T Wireless Service
- ☐ AT&T U-verse Service
- ☐ Caller ID
- ☐ Complete Choice
- ☐ Preferred Pack
- ☐ Long distance service provided by any AT&T company

Shamika Robinson
February 10, 2011

To whom it may concern,

I, Shamika Robinson, residing at 189 Rabon Springs Road, Columbia, SC, 29223.
Hereby give permission to Michele Shearin and or Rahkeem Golden, to communicate
on my behalf. Specifically, regarding my recent complaint against J & R Communication,
with the South Carolina Office of the Regulatory Staff and or other concerned parties.

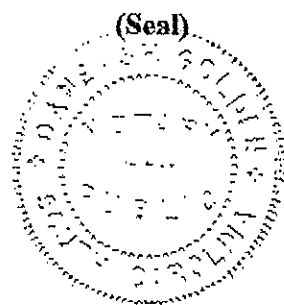
Assignor executes and delivers this document on the date written below.

Assignor: Shamika Robinson

State of South Carolina
County of Richland

I, Daneash Golden a Notary Public in and for said Country, in the State
aforesaid, certify that Shamika Robinson who is are (check one) ☐ personally well
known to me or ☒ produced SCID, no SC07366690 as
identification, 1 page(s), whose name is subscribed to the foregoing document, appeared
before me this day in person and acknowledged that s/he/they signed and delivered the foregoing
document. I am duly qualified, according to the Constitution of this State, to exercise the duties
of the office to which I have been elected (or appointed), and that I will, to the best of my ability,
discharge the duties thereof, and preserve, protect, and defend the Constitution of this State and
of the United States. So help me God.

Given under my hand and notarial seal, this 10 day of February, 2011.



Notary Public: Daneash Golden
My Commission Expires: Notary Public, State of South Carolina
My Commission Expires 12-06-2012